

Item 5a1



*Central London
Clinical Commissioning Group*

Westminster
Health and Wellbeing Board
18 September 2014

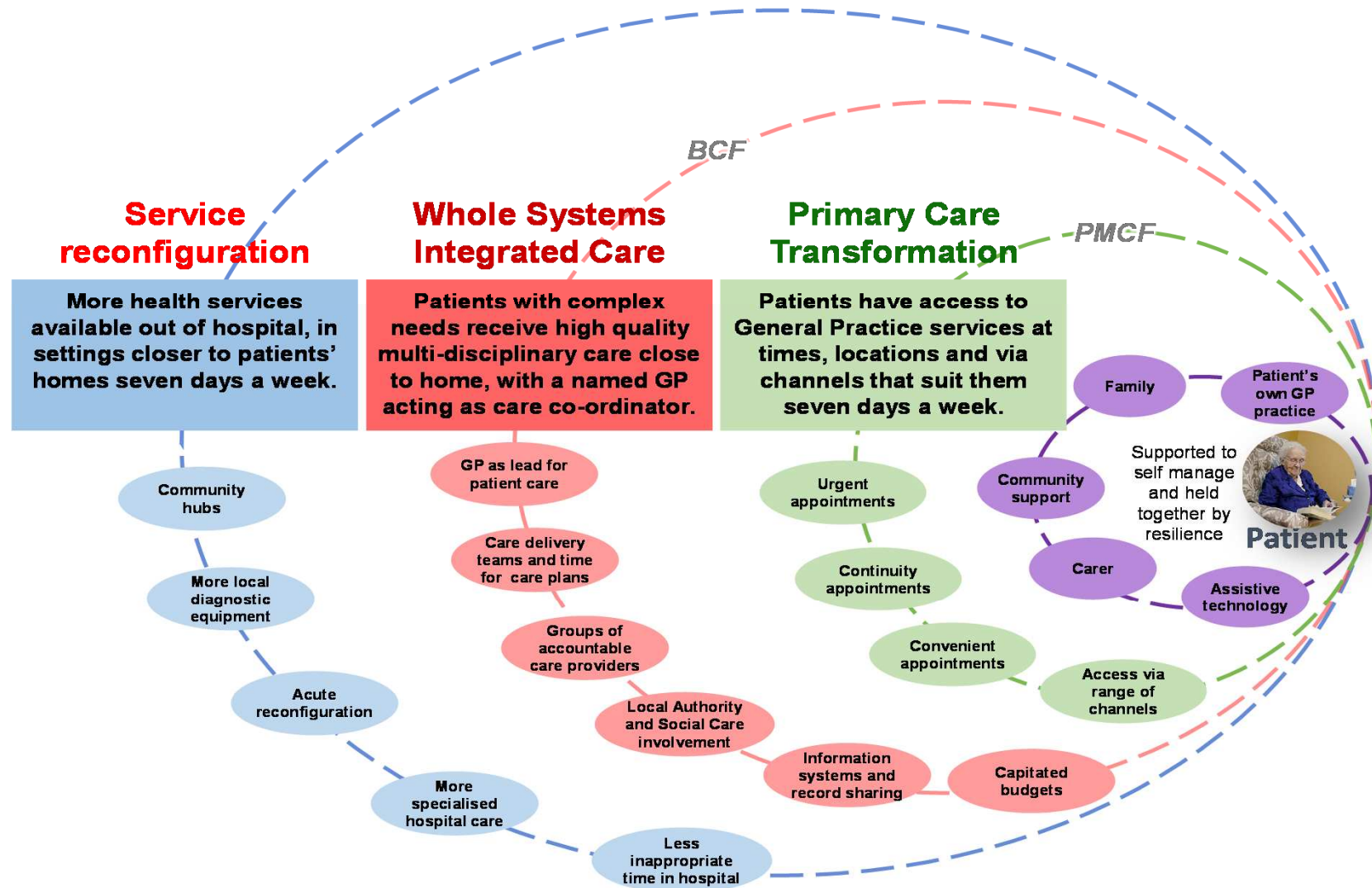
**Contracting Intentions
for 2015/16**

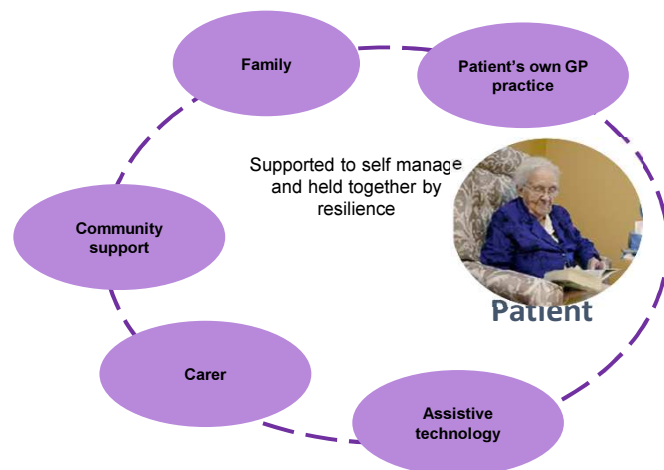
Key points about developing the intentions this year:

- A move away from the 'annual' approach to intentions – we will engage with staff and patients but will draw on the all the work we have done through the year
- Providers are the specific audience in the first instance - more 'contracting intentions' than 'commissioning intentions' – by September
- Two angles: what do we need to do this year to:
 - Progress the delivery of our 'big ticket' strategic plans?
 - Respond to local issues?
- A separate public facing document will be produced for the end of the year

Today we will ...

- Share the headlines for this year
- Have a discussion and gather some feedback on:
 - Whether there are any gaps
 - Whether there are current programmes we need to do more with
 - Whether there are priorities that are not adequately covered
- Set out the next steps & timescales



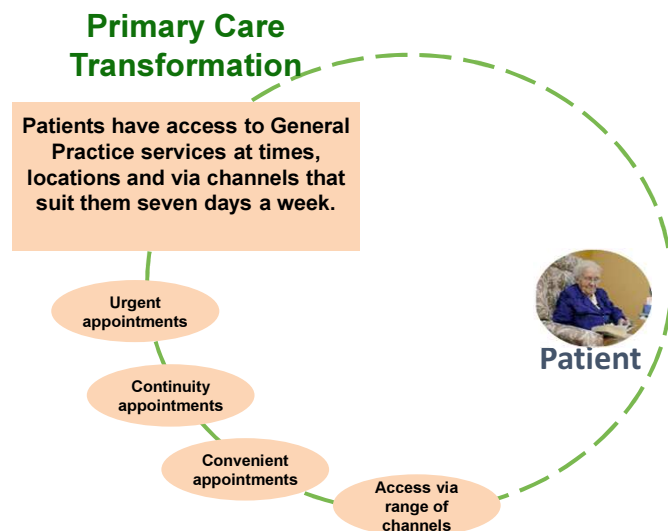


What will help delivery?

- Lay person group established
- Co-design and co-production

Deliverables 2015/16 (Central)

- Continue to commission the Expert Patient Programme (EPP)
- Introduce an online version of the EPP
- Strengthen the choices available to patients to support self-management through the Better Care Fund
- Better understanding of the current gaps in transport services
- Ensure providers produce quarterly patient experience reports
- Work collaboratively with Health and Social Care organisations to embed patient and carer experience
- Continue to implement the 360 action plan
- Continue to work with the User Panel to strengthen how the CCG engages with local patients and communities
- Investigate opportunities to increase support available to patients with a communications barrier
- Village Asset and Needs Assessment



What will help delivery

PM Challenge Fund

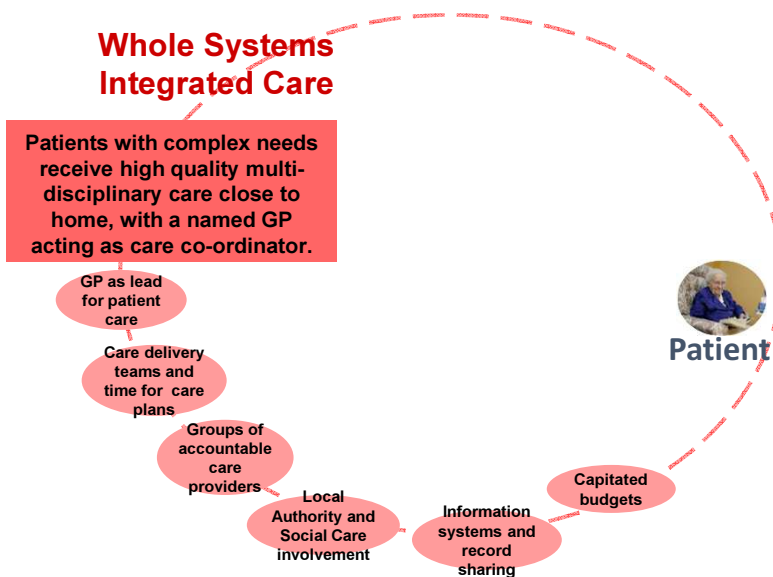
- Network development
- New legal entities
- 7 day working

Out of Hospital contracts

Workforce

Deliverables 2015/16 (Central)

- Invest in primary care services to support SAHF
- Increase access to primary care through increasing Skype and assisted technology
- Increase capacity at evenings and weekends
- Ensure patients on multiple medications have a medication review
- Review patients whose outcomes do not match their medications
- Increase compliance through using hybrid homecare workers and other care professionals to identify possible issues
- Review discharge medication for patients following an inpatients stay to minimise medication conflicts

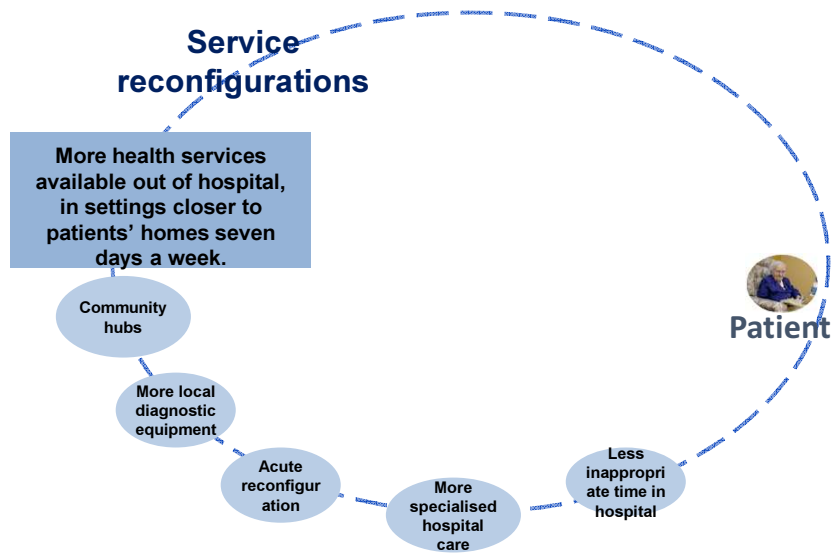


What will help delivery?

- Better Care Fund
- Joint governance arrangements
- Pooled budgets
- Integrated community recovery services
- Joint homecare tenders
- QIPP
- Workforce
- WSIC enabling infrastructure OOH hubs

Deliverables 2015/16 (Central)

- Re-designed Crisis Response/Community Independence service
- Strengthening primary care through integration and alignment with other key services
- Deliver outstanding primary care
- Adopt WSIC model of care in village setting and identify care provision for other patients
- Children/young persons multi-disciplinary team in all villages
- Implement method for self reported wellbeing, using patients' life priorities in their care plan
- Falls provision/geriatrician input into villages
- Deliver all H&WB strategy actions
- Deliver an integrated physical and mental health service supporting homeless patients
- Commission a targeted intermediate care facility linked to local hostel provision to support patients with discharge from hospital/avoiding admission.
- Support peer advocacy with Groundswell.
- Rationalise existing care planning services
- Deliver care plans for those that need them which are shared via the single system with agreed care professionals, patients and care co-ordinators.
- Support those patients who are diagnosed with a long term condition through education and information to manage their LTC and stay well

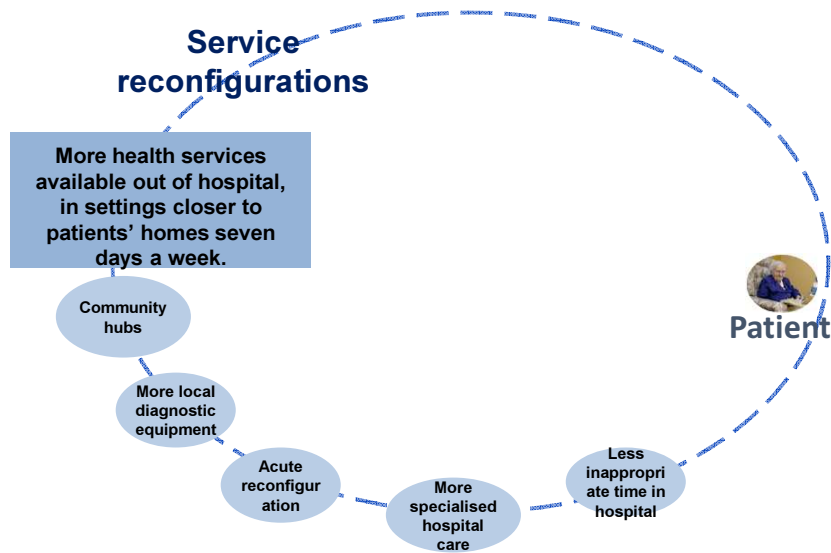


What will help delivery?

- 7 day working
- Mental health transformation
- Local Hospital Business Cases
- Major Hospital Business Cases
- Out of Hospital Strategies
- Clinical standards
- QIPP

Deliverables 2015/16 (Central)

- Review provision of end of life care
- Expand Connecting Care for Children to cover all villages and develop services in childrens centres
- Start programme to refurbish and refit existing care homes
- Quantify future care home need and work with LA to increase capacity
- Work with the LA to mobilise the hybrid workers, working with homecare to link into WSIC.
- Improve outcomes for mothers and babies especially in hard to reach groups
- Identify areas that a WSIC approach may benefit troubled/complex families
- Reviewing provision for 15-17 year olds and transitioning to adult services, jointly with LA
- Implementation of personal budgets
- Work with the Local Authority to implement childhood obesity reduction strategy
- Implementation follow through to mobilise the St Mary's UCC contract using the Shaping a Healthier Future specification
- Re-procurement of 111 service
- Potential extension of out of hours service for opted out practices if service not re-procured



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Deliverables 2015/16 (Central) Mental Health & Learning Disabilities

- Continued implementation of Primary Care Plus pilot and formal tendering of future service
- Continue to commission levels of capacity to achieve targets for IAPT and put in place plans for future commissioning based on outcome of work across the 8 CCGs
- Continue to improve liaison psychiatry services
- Continue to deliver national targets on dementia
- Improve the resources available in the community for perinatal mental health
- Continue to implement training on suicide prevention.
- Continue work on urgent care assessment and care pathway re-design
- Implement the outcomes of the Parental Mental Health/Health & Wellbeing Board workstreams working groups
- Improve CAMHS provision, especially in respect of out of hours access, behavioural support, equality of access and looked after children pathway
- Improve services for people with learning disabilities, including services for those with dual diagnosis, the range of services available, independent living

Developing commissioning intentions: What are our key local issues?

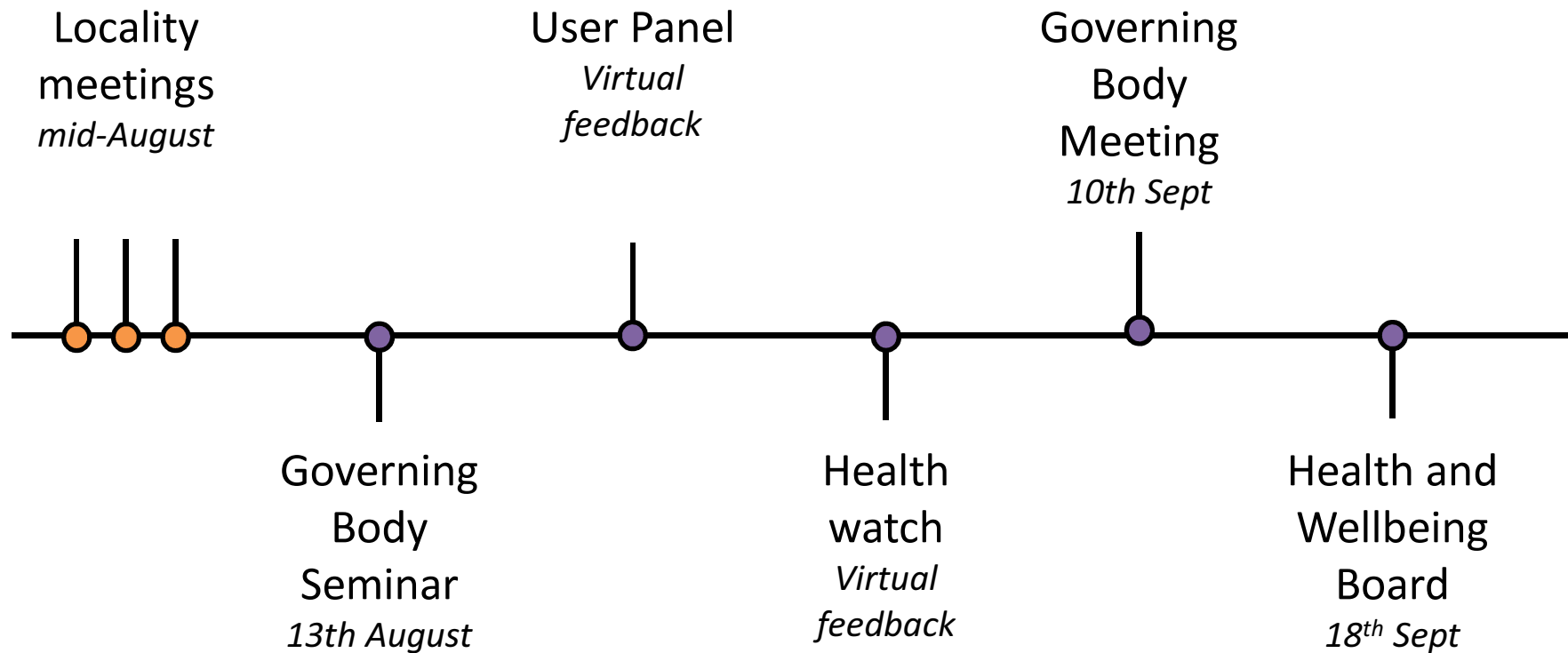
What are the gaps in service/local pathway priorities we want to address?

- Child health. Do we need to do more in respect of:
 - maternity, given current provider performance on key indicators
 - **child and adolescent mental health)**
 - **childhood obesity) Joint with partner agencies**
 - **childhood dental care)**
 - complex families

On prevention are we doing enough in respect of:

- falls
- **sexual health – joint with partner agencies**
- mental health investment

We have a plan to engage with stakeholders in developing our commissioning plans...



Timescale	Action
August	Draft intentions developed through work with stakeholders
September	Draft document reviewed by Governing Body
	Draft contracting intentions share with the public at AGM
End September	Sign-off final version in line with delegated authority from the Governing Body
October	Contracting intentions shared with providers
October – December	Develop public facing document describing our intentions